

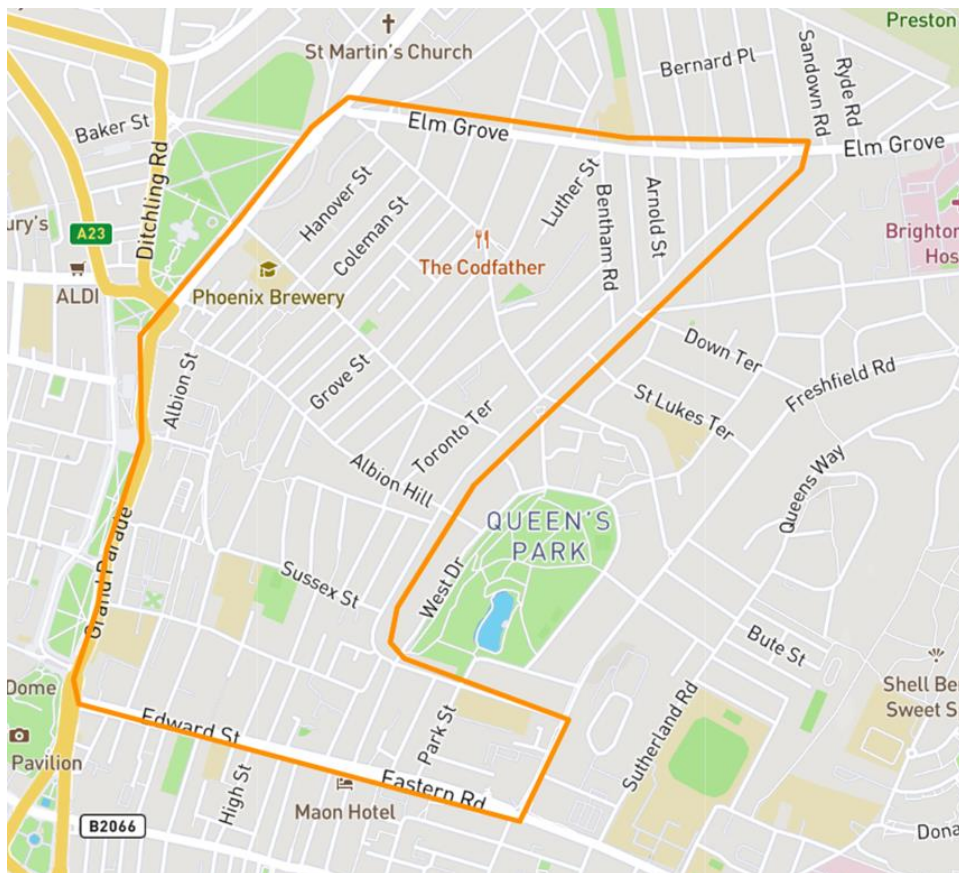
Hanover & Tarner Liveable Neighbourhood

Appendix 2: Engagement Stage 1

Methodology

The first stage of engagement took place using 'Bang the Table' (BTT): the Council's Climate Conversations community engagement platform. An interactive online mapping element of BTT was used to encourage residents to indicate issues and opportunities across the project area by dropping pins that were assigned to different topics.

Postcards to publicise this mapping activity were sent to 7215 property addresses in the area (see map below for the area boundary). Social media channels were also used to publicise this.



The Council published information and instructions on how to use the mapping tool, and it also provided information on how to request paper copies of the consultation.

The engagement period ran from Monday 11 October until Friday 26 November 2021.

Hanover & Tarner Liveable Neighbourhood

Appendix 2: Engagement Stage 1

Headline Results

- 317 people took part in this initial mapping exercise
- 984 pins¹ were placed
- The topics that generated the most pins were traffic related; the subject of rat-running (149 pins) and problems with road safety or speeding vehicles (116 pin) and the least was on problems relating to wheelchair/ mobility scooter use (8 pins)
- The topic generating the highest number of comments was rat-running (123 comments)

Results

317 people engaged with the mapping exercise (308 online and 9 paper copies) which represents an approximate response rate of 4.4%².

A series of questions were asked which enabled respondents to drop pins on a map. The 317 respondents left 984 valid pins on this map in relation to a series of questions asked.

Copies of these maps are not included in this report for two reasons:

1. Because of the size and density of property addresses in the area, it is not possible to show any map with enough detail of all the pins at specific locations.
2. Pins on specific subjects are not representative of the topics asked about eg for the question 'where should we plant more trees if possible?' 131 pins were placed, 21 of these are duplicated (see footnote below) and only 97 (74% of pins placed) related to places where respondents had indicated that they would like to see a tree(s). Other pins placed in answer to this question included comments such as 'put trees everywhere' or 'where cars park on the grass' and some answers were general unrelated comments eg about the effects of the proposed scheme on neighbouring areas.

Full lists of specific sites for appropriate questions will be passed to relevant departments, where a final design is progressed and agreed at ETS Committee.

The data gathered is presented for each question as tables showing numbers of pins placed on streets and the types of comments given. The 317 respondents made 756 comments between them

¹ A number of cases were removed: 6 were identified as test cases, 135 were duplicates eg the same person posting pins at the same site, or very close together, making the same comment each time or the same person commenting on the same subject using multiple pins where one would have sufficed (these comments have been merged together).

² Of the number of property addresses mailed

Hanover & Tarnar Liveable Neighbourhood

Appendix 2: Engagement Stage 1

Where do you have a rat running problem (cars cutting through your street)?

149 pins were placed for this question relating to 47 streets. The following table represents streets where there were more than two mentions where rat running is a problem:

The top five streets mentioned were:

Street	Number of pins placed
Belgrave Street	17
Southover Street	15
Carlton Hill	10
Washington Street	10
Islingword Road	7
Albion Hill	6
Arnold Street	6
Queen's Park Road	6

A total of 123 comments were made in this section. The top five mentioned were:

Comment	Number of times mentioned
Need speed calming/ speed humps/ planters / modal filters/ islands	31
Hard to cross the road/ concerned about road safety	16
Enforce / one-ways / 20 mph / with cameras	14
Make Belgrave Street one-way	8
There's night disturbance	7

Where should we plant more trees if possible?

110 pins were placed for this question relating to 32 streets. The following table represents streets where there were more than two suggestions for tree planting were:

Street	Number of pins placed
Grove Hill	8
Elm Grove	5
Queen's Park Road	5
Hanover Terrace	4
Scotland Street	4
Belgrave Street	4
Edward Street	4
John Street	4

Hanover & Tarner Liveable Neighbourhood

Appendix 2: Engagement Stage 1

Albion Hill	4
Southover Street	3
Carlton Hill	3
Cobden Road	3
Washington Street	3

A total of 71 comments related to tree planting were made. The top five were:

Comment	Number of times mentioned
Want planters/ planting/ greening	11
Want trees everywhere	5
Concerns about maintenance/ existing / future	5
Will encourage wildlife/ birds	3
Will reduce / improve pollution	3
Where cars park on grass	2
Will improve health / quality of life	2
Will improve rat runs	2
Land is owned by Southern Water (Cobden Road/ Beaufort Terrace)	2
This has encouraged neighbour groups/ conversations	2
Remove communal bins	2
Add space for household bins	2

Where is there a problem with road safety or speeding cars?

116 pins were placed for this question relating to 45 streets.

The top five streets mentioned were:

Street	Number of pins placed
Queen's Park Road	11
Elm Grove	10
Southover Street	6
Belgrove Street	6
Albion Hill	5
Freshfield Road	4
Hampden Road	4

Hanover & Tarner Liveable Neighbourhood

Appendix 2: Engagement Stage 1

A total of 114 comments were made on this subject. The top five comments mentioned were:

Comment	Number of times mentioned
Speeding	69
Obscured sight lines	9
Too much traffic	6
Pavement parking / vehicles mounting the pavement / parking on double yellow lines	6
Vehicles driving the wrong way down one-way streets	5
Needs traffic calming / speed bumps / planters / raised roundabout	4

Where could we put a pocket park or parklet?

105 pins were placed for this question relating to 44 streets. The top five streets mentioned were:

Street	Number of pins placed
Beaufort Terrace	10
Cobden Road	9
Queen's Park Road	7
Islingword Road	6
Southover Street	5

52 comments were made on this subject. Comments mentioned more than twice were:

Comment	Number of times mentioned
Would like planters	7
This will encourage wildlife	4
These would stop pavement / obstructive parking	4
The area around the Pepperpot is a good space	4
Are these parking areas / car parks?	3
Concerned about maintenance / both existing areas and new	3

Hanover & Tarnar Liveable Neighbourhood

Appendix 2: Engagement Stage 1

Tell us where there are additional problems in the area?

102 pins were placed for this question relating to 36 streets. The top five streets mentioned were:

Street	Number of pins placed
Southover Street	12
Queen's Park Road	6
Howard Road	6
Islingword Road	5
Hanover Terrace	4
Cobden Road	3
John Street	3
Lincoln Street	3

A total of 67 comments were made on this subject and the top five comments mentioned were:

Comment	Number of times mentioned
Fly-tipping / overflowing bins/ recycling overspill on pavements / litter	19
The area needs more parking	8
Bins on pavements	5
No more communal bins / reconfigure existing	4
Late night noise	3

Where are problems with crime or anti-social behaviour located/ experienced?

74 pins were placed for this question relating to 45 streets. The top five streets mentioned were:

Street	Number of pins placed
St James Passage	11
Lewes Street	5
Richmond Parade	4
Townsend Road	4
Queen's Park Road	3
Belgrave Street	2
Carlton Terrace	2

Hanover & Tarner Liveable Neighbourhood

Appendix 2: Engagement Stage 1

A total of 123 comments were mentioned on this subject. The top five were:

Comment	Number of times mentioned
Drug taking / dealing / drug-taking paraphernalia left	45
Fly-tipping / litter / rubbish	10
Urination / defaecation	8
Feels unsafe / after dark	8
Illegal / inconsiderate parking / affects emergency services	6
Graffiti	5
Late night noise	5
Drinking	5

Where should we put a cycle hangar or more cycle parking?

39 pins were placed for this question, giving 39 streets as possible sites for cycle hangars. Streets where more than two pins were placed are in the table below:

Street	Number of pins placed
Islingword Road	6
Elm Grove	6
Belgrave Street	4
Grove Road	3
Hanover Street	3
Lewes Street	3
Scotland Street	3
Southover Street	3
Whichelo Place	3

Only two related comments were left for this category:

- How many bikes can be stored in a cycle hangar?
- How do you apply for a space in a cycle hangar?

Where do you experience problems crossing the road?

94 pins were placed for this question relating to 34 streets. 45 individual sites or junctions were mentioned, mainly asking for a crossing³. Streets where more than two pins were placed⁴ are those with heavier through traffic:

³ At least half of these were raised by one person

⁴ The pinned streets mainly relate to junctions with other streets, but the nature of BTT means that the street name is where the pin is placed.

Hanover & Tarner Liveable Neighbourhood

Appendix 2: Engagement Stage 1

Street	Number of pins placed
Freshfield Road	11
Queen's Park Road	11
Elm Grove	8
Islingword Road	8
Albion Hill	6
Southover Street	6

A total of 58 comments were made, mainly related to specific sites. Only two roads had more than two comments:

Comment	Number of times mentioned
Carlton Hill	2
Finsbury Road / Islingword Road	2

Where are the problems with the pavement located / experienced?

55 pins were placed for this question relating to 27 streets. The top five streets mentioned were:

Street	Number of pins placed
Queen's Park Road	8
Albion Hill	4
Belgrave Street	3
Elm Grove	3
Islingword Street	3
Southampton Street	3
Southover Street	3
Washington Street	3

A total of 60 comments were made. The top five comments were:

Comment	Number of times mentioned
Bins/ recycling bins obstructing pavements	23
Pavement surfaces	11
Pavements are not wide enough	10
Parking on pavements	9
Weeds	4

Hanover & Tarner Liveable Neighbourhood

Appendix 2: Engagement Stage 1

Where could we improve conditions for cycling?

38 pins were placed for this question relating to 19 streets. Streets where more than one suggestion was made were:

Street	Number of pins placed
Elm Grove	7
Southover Street	3
George Street	2
Ewart Street	2
Carlton Hill	2
John Street	2
Queen's Park Road	2

A total of 57 comments were made on this subject. The top five were:

Comment	Number of times mentioned
Add more cycle lanes	10
Unsafe / dangerous (includes: Elm Grove x7, Junction of John Street, Edward Street x2)	10
Link up routes	6
Too much pavement parking / free up for cycling on Elm Grove	5
Too many steep hills	5
Allow contraflow parking on one-way streets	4
Need cycle hangar / bike storage	3

Where do you need electric vehicle charging points?

36 pins were placed for this question relating to 24 streets. Streets where more than one suggestion was made were:

Street	Number of pins placed
Cobden Road	3
Hanover Terrace	3
Queen's Park Road	3
Arnold Street	2
Islingword Place	2
Scotland Street	2
Southampton Street	2

Hanover & Tarnar Liveable Neighbourhood

Appendix 2: Engagement Stage 1

A total of 34 comments were made. Those mentioned more than once were:

Comment	Number of times mentioned
Need to be everywhere	16
Needs dedicated parking bays	9
Want lamp post type	6

Where do you require more seating or improved seating?

28 pins were placed for this question relating to 14 streets. Streets where more than one pin was placed were:

Street	Number of pins placed
Townsend Road	4
Southover Street	3
Albion Hill	2
Beaufort Terrace	2
Finsbury Road	2
Grove Hill	2
Islingword Road	2
Tower Road	2

A total of 18 comments were made on this subject. These were mainly one-off comments but those mentioned more than once were:

Comment	Number of times mentioned
Install planters	3
Install sunset watching benches (Finsbury Road / Washington Street)	2
Replace broken benches	2
Benches in the Pepperpot area	2

Where do you have a problem using a wheelchair or mobility scooter?

8 pins were placed for this question relating to 7 streets. The top 5 streets mentioned were:

Street	Number of pins placed
Hanover Terrace	2
Belgrave Street	1

Hanover & Tarner Liveable Neighbourhood

Appendix 2: Engagement Stage 1

Islingword Street	1
Queen's Park Terrace	1
Southampton Street	1
Washington Street	1
Windmill Street	1

A total of 11 comments were made. These were:

Comment	Number of times mentioned
Bins / recycling on pavements is a problem	4
People with sight / other mobility conditions can also have problems	3
Pavement parking is an issue	2
Uneven Pavements	1
Consult on disability access implications	1

